



Dear Inurba Mobility:

We appreciate your understanding regarding the current constraints we face in delivering the A200 e-bikes within the timeline initially proposed.

Based on our extensive past experience and taking into account all potential variables, we have compiled the following estimated timeline for your reference. Please note that this timeline assumes a scenario where everything proceeds smoothly without unforeseen delays:

Estimated Timeline:

1.Production Time:

- Duration: 60–70 days
- Description: This period begins from the release of the Purchase Order (PO) and finalization of all requirements until the commencement of assembly. The actual assembly time may vary depending on the order quantity.
- Important Note: This timeline excludes potential disruptions due to holidays, such as the Chinese Spring Festival or other public holidays.

2.Transportation Time:

- Duration: 7–10 days
- Description: This covers the time required for transporting the e-bikes from our factory to the departure warehouse/port in China.

3.Shipping Time:

- Duration: 35–40 days
- Description: This is the estimated duration for shipping the e-bikes from the departure port in China to the Rotterdam port in the Netherlands. Please note that this time frame is subject to the actual vessel arrival time and may vary accordingly.

4.Customs Clearance:

- Duration: 7–10 days
- Description: This is the estimated time required for customs clearance in Rotterdam. If customs inspection is required, It could lead to a further delay of at least 2 weeks prior to the release.
- Important Note: Customs clearance and inspection processes are beyond our direct control and can be influenced by various external factors.



Segway-Ninebot

Given these considerations, it is realistic to anticipate that, excluding any tail-end quantities, the e-bikes will be ready for pickup at the Rotterdam warehouse approximately 5 months after the release of the PO and finalization of requirements.

We understand the urgency and importance of this project for our client and are committed to doing our utmost to expedite the process as much as possible. However, we must also be transparent about the practical limitations and potential delays that could arise during production, transportation, and customs clearance.

If you have any further questions or require additional information, please do not hesitate to contact us.

Thank you for your attention to this situation.

Best regards,

Segway Ninebot

**** This document is solely for reference purposes regarding delivery dates and times and does not constitute a final commitment to the order delivery schedule.***